

**RES Malaysia Sdn Bhd  
For Immediate Release  
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***"LOOK MA, NO HANDS"***

**RES INTRODUCES THE NEW WAVE IN DATA COLLECTION  
WITH VOICE LOGISTICS & RFID APPLICATIONS**

**KUALA LUMPUR, Nov 21:** RES Malaysia, the leader in Auto Data Collections (ADC) systems, today held a networking session that illustrated the power of Voice-Logistics and RFID and the bottom line benefits it can bring to Malaysian companies - especially those in the warehousing, logistics and distribution industries.

"The competitive business environment demands the highest level of efficiency and productivity especially in the supply chain," says Jason Ong, Managing Director of RES Malaysia.

"Emerging technologies such as Voice-Logistics and RFID technology play a great role in aiding businesses streamline their supply chain by eliminating mistakes, increasing visibility and getting to market quicker."

Voice has always been the preferred and most natural form of human communication. Voxware's technology brings this human dimension of data capture to the logistics industry. Voxware, whose solutions are already well established in markets like the US and Europe, is embarking on securing more projects in Asia by appointing RES Malaysia as their delivery partner for Asia in 2005. RES Malaysia has since completed delivering a RM1.5 million order for Voxware's system from a leading chain store operator. This deployment is believed to be the first Voice-Logistics installation in Asia.

In the area of RFID, RES Malaysia has already been conducting numerous joint studies with potential customers to build cases for RFID deployment. While still in its early stages, there is no doubt that RFID will be playing a major technological role in the Malaysian economy in the near future.

RES Malaysia will continue to maintain its technology leadership position by investing in and leveraging on cutting-edge RFID and Voice-Logistics technology from industry leaders like Symbol and Voxware. This will enable RES Malaysia to deliver complete solutions to its customers in its core areas of warehousing, logistics and distribution where accuracy and work efficiency directly impact the bottom line.

Topics covered in the session included a keynote address by John Cunningham, Director of RFID Solutions for Asia Pacific, Symbol Technologies Asia, Inc. entitled "**RFID in Asian Manufacturing and Logistics today – where are we now?**", and session entitled "**Voice-Logistics: Applications in Warehousing**" which was further illustrated by a Voxware product demonstration.

This networking session entitled "Look Ma, No Hands" marks the first in a series of educational networking sessions that RES will host for the local business community.

"RES will be tailoring each session to address the needs of a select community of businesses, ensuring that they get the most relevant information pertaining to their specific business interests and concerns," adds Ong.





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**For further information, please contact:**

Mr Ong Thuan Lip  
Sales Director  
RES Malaysia

T: +60.3.9284 6602  
E:ong.thuan.lip@resmal.com



[www.resmal.com](http://www.resmal.com)

#### **About RES Malaysia**

A technology driven company, RES focuses in providing complete Automatic Data Collection (ADC) systems. With separate divisions specializing in hardware and software solutions, RES is able to provide comprehensive solutions of best-in-class standalone ADC systems as well as integrated ADC-ERP systems.

Our solutions are aimed at virtually eliminating all paperwork and data entry errors associated with traditional manual and keypunch technology. The solutions are designed around preeminent mobile computers, bar code readers and printers, effectively extending an information system from the wired desktop to the mobile wireless environments.

(Additional information at <http://www.resmal.com>)

#### **About Symbol Technologies**

Founded in 1975, Symbol has for over 30 years led the way in providing full-service, integrated enterprise mobility solutions. A global, billion+ company with headquarters in the United States and operations in more than 50 countries, Symbol is a leading provider of mobility solutions that help companies be more effective by giving workers instant access to information and applications, inside or outside of the workplace. Symbol currently has 900+ patents in the areas of laser bar code scanning, imaging bar code scanning, RFID, laser projection displays, mobile computing technologies and wireless technologies, among others; 5,000+ associates worldwide; 45,000 wireless local area networks (WLANs) installed; and 7 million mobile computers and scanners in use.

(Additional information at <http://www.symbol.com>)

#### **About Voxware**

Voxware is an Enterprise Voice Technology company and a leader in voice logistics solutions. Voxware understands the full value voice can bring to logistics solutions and is revolutionizing the way voice is delivered. As the company that has proven the power and success of voice solutions anywhere in the warehouse, across a wide range of logistics applications, Voxware now offers revolutionary voice technology to logistics solutions providers and mobile computing hardware manufacturers giving them the power to control how they utilize voice to enhance their product offerings.

(Additional information at <http://www.voxware.com>)